

Payment/Delinquent Account Policy: Monthly water usage payments are due by the 15th and will be considered delinquent if the payment is not received or postmarked by the 15th of each month. If payment is not received or postmarked by the due date, a \$10.00 late charge will be added to the total due. If payment and late charge is not received within 14 days of due date, a disconnect notice will be sent. This will be the only notification given in advance of the service being disconnected 30 days after the disconnect notice is sent. To avoid disconnection, delinquent month, current month and late charges must be paid in full.

Reconnect Policy: If payment in full is not received after the 30 days notice of disconnection, a \$60.00 reconnect charge will be added to the total due. All monthly charges, late charges and reconnect charge must be paid in full prior to reconnection of water service. If you claim that the charges are not properly due and payable, you may request a hearing in writing before expiration of the 30 days.